









# **RANO WASH**

# **Resource Manual**







**BushProof** 



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This guide presents all the resources produced and used by the RANO WASH project during its six years of implementation. These include national and global reference documents, training tools, study and research reports, working tools such as terms of reference, technical and other guides, videos and other communication media. These resources have been developed thanks to the invaluable collaboration of all our partners.

The various partners involved in implementing the project, from consortium members and implementing partners to public and private sector players.

The resources are organized according to the major components of the project:



For further information and resources, please visit our website at <u>https://care.mg/ranowash/</u> or <u>http://</u> www.ranowash.org/

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#### vernance and Monitoring of the Water, Sanitation and Hygiene Sector

- Strengthening government leadership for sector development
- Reinforcement of the commune's responsibility for the development of the communal WASH sector
- Strengthening community participation to improve services



#### Private sector involvement

- Private Sector Engagement Strategy for Inclusive and Sustainable WASH Services
- Preparatory phase
- Design phase
- Construction phase for drinking water supply systems
- Operating phase of drinking water systems
- Market-based sanitation



# Behavior Change and Use of Services

- Grow-Up Sticker approach for hygiene promotion at household level
- Sanitation promotion approach
- Collaboration with Village Savings and Credit Associations
- Support for health facilities and schools to improve access to WASH services



#### **Gender and Social Inclusion**

- Gender mainstreaming strategy in the WASH sector
- Gender analysis
- Strategy for mainstreaming gender and social inclusion in the WASH sector
- Gender mapping of actors
- Gender marker
- Implementing the Employee Engagement approach men
- Implementing the Women Leaders approach
- Implementing the Social Analysis and Action approach
- Youth and women's entrepreneurship
- Promotion of inclusive infrastructures
- Promotion of menstrual hygiene



#### Monitoring, evaluation, accountability and project learning

- MEAL Operational manual
- Monitoring system
  - Database management, ICT4D and GIS
- Project evaluation
- Accountability
- Apprenticeship





# GOVERNANCE AND MONITORING OF THE WATER, SANITATION AND HYGIENE SECTOR

With the aim of bringing about a positive change in the sector's performance, RANO WASH adopts a systemic approach that considers the various challenges at the level of financing, institutions, monitoring and more generally the key constituent elements of the WASH system, comprising a set of actors, factors and their interactions, schematized below.

Système de l'EAH fort au niveau national et local



Within this framework, we considered the system on three decision-making levels: national, regional and communal. We strengthened collaboration at these three levels to gradually influence the way we work, moving beyond the project approach to a more sector-based approach.



# I. STRENGTHENING THE GOVERNMENT'S LEADERSHIP IN DEVELOPING THE SECTOR

The system approach sees government leadership at national and regional level as a key factor in guaranteeing the sector's performance.

I.I. System approach



System evaluation tool WASH



Details and questions about WASH sector



Presentation guide for approach facilitators system





System approach training tools

Situation table for each training block 🖪

#### I.2. Sector coordination, planning and financing



ToR Central Structure Monitoring Committee Coordination



Report on the 2021 sector review



Convention type-SNC-EAH 🖪 Obje





Sector 2022 coordination meeting

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Recommendations for Madagascar on planning and budgeting 🔊





BPON 🚯

### I.3. Sector performance monitoring



Draft monitoring and evaluation plan for the sector **R** 





Consultant's report for the SE&AM upgrade FR



Nomenclature of the Water, Sanitation and Hygiene

SE&AM indicators

# 2. STRENGTHENING THE MUNICIPALITY'S SENSE OF RESPONSIBILITY FOR THE DEVELOPMENT OF THE COMMUNAL WASH SECTOR

The commune is a particular decision-making level in Madagascar, as it is primarily responsible for ensuring that the population has access to WASH services, in accordance with legislation.

#### 2.1. Technical Services for Water, Sanitation and Hygiene (STEAH)





Summary of STEAH training with ConnecteO





Script IVR Training STEAH



Structure IVR Formation des

Profile of STEAH recruits by municipalities 🗈

2.2. Local planning and resource mobilization



Example PCDEAH- Plan Communal de Water, Sanitation and Hygiene Development Commune Antanambao



Example PCDEAH- Plan Communal de Water, Sanitation and Hygiene Development Commune Ivato Center



Working tools for monitoring budget

# 3. STRENGTHEN COMMUNITY PARTICIPATION TO IMPROVE SERVICES

Active, engaged communities are key to boosting the sector's performance.

3.1. Training tools



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Agenda Training Advocacy

Appendice 1: Fiche de trav **ØSCEAH** 



Advocacy Training\_ Presentation for Trainer



**Guide to OSCEAH Quick** Wins **F** 



Formation mechanisms MG



Advocacy training\_ Group

work ER

**CARE Community Scorecard** training module 🖪



Evaluation des OSCEAH



Session plan for scorecard refresher course community FR



Training on Deconcentration and Decentralization with MID MG



Action plan for the implementation of SLC with MID MG



SLC Agenda training with MID MG



Local structure decree 2015-957 Consultation MG



**Communicator Scorecard** refresher course FR



SLC training with MID



SLC creation model with MID MG





6







Model appointment of SLC members with MID

**Model Deliberation creation** SLC with MID

#### 3.2. **Reference document**



General scheme for associations 🖪



Consumer guide FR



ISO 26000 recommends the adoption of 7 principles for responsible governance FR



La redevabilité dans le secteur de l'eau et de l'assinissement Unicef, Guide de la programming FR



What is civil society, KMF-**CNOE**, Friedrich Ebert Stiftung 🖪



Accountability in the water and sanitation sector, the concept explained, Unicef, Water **FR** 



Decree 2017-957 relating to local structures of consultation MG



**Tools for mapping** accountability in water, sanitation and hygiene services, Unicef



Capitalize on the achievements of the process of setting up and operationalizing the local structures FR





# 3.3. Analysis report



RANO WASH support strategies for OSCEAH

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Summary of the accountability mechanisms promoted by RANO WASH (IN)

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Analysis of accountability mechanisms promoted by RANO WASH



Excerpts from the OSCEAH, SCL, Mécanisme de redevabilité, Communes et STEAH 🗈



# **PRIVATE-SECTOR COMMITMENT**

RANO WASH has developed a private sector engagement strategy for people-centered, inclusive and sustainable WASH services to strengthen drinking water, sanitation and hygiene (WASH) markets and foster a policy and business environment conducive to private sector investment.

The project implemented the following activities:

#### Improving products, technologies, services and business models

- 1. WASH market assessment in project regions
- 2. Support for the development of regional WASH market development plans
- 3. Increasing the types and range of financial products available and accessible for WASH services and products.

# Improved design, construction and management of WASH infrastructure and services

- I. Improved design and construction of sustainable WASH infrastructures.
- 2. Strengthening technical and commercial skills and competencies
- 3. Private-sector capacity-building in business systems and technical operations
- 4. Development of professional associations





# I. PRIVATE SECTOR ENGAGEMENT STRATEGY FOR INCLUSIVE AND SUSTAINABLE WASH SERVICES

The private sector's strategy of commitment to inclusive and sustainable WASH services involves close collaboration between companies and development stakeholders. Companies are committed to providing WASH services that are accessible to all, especially rural populations. They establish partnerships with governments, civil society organizations and local communities to ensure the sustainability of interventions. This strategy encourages innovation and the use of appropriate technologies to improve the efficiency of WASH services while preserving the environment.



Private-sector engagement strategy for services inclusive and sustainable fr

# 2. PREPARATORY PHASE

The preparatory phase is based on the use of framework documents to guide our actions, while a WASH market assessment is carried out to gain a better understanding of needs and opportunities. Subsequently, a market development plan is drawn up to define our objectives, strategies and actions to reach our targets and maximize our impact in this crucial sector.

#### 2.1. Framework documents



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Water Code and standard implementing decrees, Sandandrano, RANO WASH 🗗

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Chronology of WASH PPP models in Madagascar



#### 2.2. WASH market assessment



WASH market assessment Vakinankaratra - Amoron'i Mania - Haute Matsiatra 🖪



Complete WASH market assessment Atsinanana -Alaotra Mangoro region -Vatovavy - Fitovinany

2.3. Market development plan



EAH Atsinanana Regional Development Plan 🚯

# 3. **DESIGN PHASE**



Alaotra Mangoro Regional Development Plan 🖪

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Example of a business model WASH

During the design phase, in-depth studies are carried out to assess the project's socio-economic and environmental impact. The rigorous selection of the municipalities involved is based on specific criteria, while partner companies are chosen on the basis of their expertise and ability to achieve the project's objectives. Public-private partnership contracts are drawn up to establish the conditions and responsibilities of each party. In addition, a water quality assurance plan is carefully drawn up to ensure a continuous supply of high quality water throughout the project.

3.1. Socio-economic and environmental studies



APD FY19 ATS Mahatsara



APS FY18 ALM Beforona



ESF FY21 AMM Ambatomarina



#### 3.2. Selection of Communes



Criteria for selecting communes for the construction



Selection process for municipalities **FR** 

#### 3.3. Company selection



Event Form of Interest



Sample application letter



Criteria for selecting target communities FR



List of the 250 communes where RANOWASH operates IP



Invitation to tender AOR Classique et en temps normal



Instructions to bidders



Invitation to tender AOR in time for COVID19













Register of 91 companies shortlisted FR

3.4. Preparing PPP contracts



Scenarios for setting up a PPP system for drinking water services



Delegation of management contract for water, wastewater and energy services hygiene fr

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Addendum to the service contract following a PPP+ request re



Front checklist signing an amendment to a PPP+ contract FB



Contract template financing



Unsolicited letter of interest



The detailed steps to follow for unsolicited applications and the General Process **F** 



#### 3.5. Water quality



Water Quality Assurance Plan 🗈

# 4. CONSTRUCTION PHASE OF WATER SUPPLY SYSTEMS

The construction phase of water supply systems involves excavation, laying pipes and building infrastructure such as reservoirs, pumping stations and water treatment plants. Qualified teams supervise these activities, ensuring compliance with safety and quality standards. Regular tests and inspections are carried out to ensure that the system is running smoothly and complying with regulations. Once the work is complete, pressure tests and blowdowns are carried out to verify the integrity of the network, with the ultimate aim of providing a reliable and efficient source of drinking water to meet the needs of the population served.



Nde 'ho maitso - Advice cards on environmental measures



Nde'ho maitso - Measurement posters environmental 🚾

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APS- APD-ESF validation checklist



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Model PV for start-up of water supply system upgrades potable



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Model of PV de Réception Provisoire\_RANOWASH



Model of PV of lifting of reserves

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#### Model of PV of Technical Acceptance\_RANOWASH



Training in the operation and maintenance of rural drinking water supply systems Manual de the learner

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Sample minutes of a construction site



Training in the operation and maintenance of drinking water supply systems rural **F** 



Example of a progress report (AEP Ambohitsimanova)

# 5. OPERATION PHASE OF WATER SYSTEMS

During the operational phase of the water systems, detailed reports and documentation are drawn up to ensure traceability and transparency, while marketing efforts are carried out in order to promote the company's products and services. deployed to promote water services and raise public awareness. Ongoing evaluation of the companies managing these services is carried out to ensure optimum performance, and a strategy of diversifying inter-private partnerships is put in place to encourage more efficient and sustainable management of water resources.



#### 5.1. Reporting and documentation of drinking water systems



Training on marketing water management services -Learner's manual 🖪

Training on marketing water management services -Trainer's manual R



List of companies managing drinking water services Investors Builders Managers 🗈





Marketing support plan for drinking water utility managers 🗈

#### 5.3. Successful companies in drinking water services management



Typical business plan for water system management potable



Summary of profitability diagrams for drinking water utilities 🗈



Business plan for unsolicited applications to manage water services potable



Tool for analyzing typical profiles of water service management companies potable



Telemanagement tool for companies 🖪

#### 5.4. Diversifying inter-private partnerships



RANO WASH mechanized token kiosk experience



Reseller-WSP partnership contract template



Lessons learned on the implementation of automated collective water points 🗈





Comparison of access tariffs before and after the introduction of water services drinkable

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Financial arrangements made by investor-manager companies for drinking water services 🗊

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Comparative analysis of bank offers and interests for companies 🗈



Financial investments by companies to set up drinking water services 🗈

# 6. MARKET-BASED SANITATION

Market-based sanitation is an approach that involves the participation of the private sector and the use of market mechanisms to develop and manage sanitation services. It aims to stimulate private investment, foster competition and improve efficiency in order to meet sanitation needs on a sustainable basis. This approach also encourages appropriate pricing, the creation of competitive markets and the use of financial incentives to encourage households and communities to invest in improved sanitation facilities.



Final report of iDE's preliminary study on marketbased sanitation 🗈



Final report on the prototyping and testing by iDE



Kabone Mandamina toilet sales guide for use by sales agents (pitch deck)





Poster for the exhibition of Kabone Mandamina toilet models



Model 01 of flyer for the sale of Kabone Mandamina toilets 🐨



Model 02 of flyer for the sale of Kabone Mandamina toilets 🐨



Restitution on market-based sanitation in Lokomby



# **BEHAVIOR CHANGE AND USE OF WASH SERVICES**

In order to accelerate good hygiene practice and promote healthy behaviors, the RANO WASH project has developed a behavior change strategy that addresses

the various behavioural determinants identified during formative research carried out at the start of the project with the support and collaboration of the London School of Hygiene and Tropical Medicine (LSHTM).

This behavior change strategy is based on the behavioral determinants identified from the Behavior Centered Design framework, and aims to go beyond simple education and knowledge sharing messages, to utilize positive motivators such as self-esteem, pride, feelings of self-efficacy, but also the need for social belonging, the need for social status, and the importance of overcoming implementation fidelity issues.

The RANO WASH strategy is structured around key priority and secondary targets. The priority target is «households with children under the age of five». The secondary targets are: (1) the community to which the priority households belong, (2) savings groups, and (3) schools and health centers. The various activities and approaches that make up this strategy are designed to reach these different targets.





# I. BEHAVIOR CHANGE STRATEGY AND USE OF WASH SERVICES

To read the behavior change strategy document and its various appendices, and find out more about the research carried out in collaboration with LSHTM, click below.



RANO's behavior change strategy WASH



Behaviour change: Attitudes, perceptions, and activities among partners implementing behaviour change programs in Madagascar



Integrating WASH and Nutrition in Madagascar for children's growth, development and health 🗈



Presentation on WASH and Nutrition in Madagascar 🗈



Barrier analysis in handwashing with soap in Madagascar 🗈



Understanding behaviour and behaviour change

# 2. GROW-UP STICKER APPROACH TO HYGIENE PROMOTION AT HOUSEHOLD LEVEL





The «Grow-up Sticker» approach is one of the strategies developed by the RANO WASH project to promote the adoption of healthy behaviors and the use of WASH services by households. The yellow petal corresponds to toilets, the orange petal to handwashing with soap, the blue petal to drinking water and the green petal to food hygiene. An additional red petal represents menstrual hygiene. At the base of the flower, the emphasis is on the importance of equal participation and shared responsibility of household members in household tasks and decision-making. The approach is to support households in practicing these behaviors and to reward them with the full flower when they practice the encouraged behaviors, thus achieving Household status.

Model. Households are supported by local promoters. If you would like to find out more and implement this approach, the following resources will help you:



Practical guide for local promoters 🚾



Self-adhesive Grow-Up Sticker 🐨

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Certificate for the Promoter local Model 🐨



Follow-up sheet for households supported by the local promoter **m** 



Grow-Up Sticker



Facilitation guide to help households



Practical guide to implementing the Grow-up sticker approach 🗈



Presentation during a webinar on the Grow-Up Sticker approach carried out in September 2020 (1)



Questions and answers during and after the Grow-Up Sticker webinar in September 2020 (I)





Brief on the strategic review of the Grow-Up Sticker approach carried out in 2019 🚯



Training local promoters to implement the Grow-Up Sticker approach: Learner's booklet



Results of the pre-test of the new Grow-Up Sticker model, carried out in 2019 🚯



Facilitation guide to help households



Training local promoters to implement the Growapproach Up Sticker:Trainer's document



Poster Behavior Latrine use



Hand Washing Poster with soap on Moments keys 🐨



Hygiene poster food 🚾



How to wash poster hands with soap



Hygiene poster Menstrual 🚾



Poster on Drinking Water Use Behavior (water treatment)



Poster on Handwashing with Soap, focusing on the use of soap and soap products. DLM





Affiche\_Utilisaton\_Eau potable\_Infra

# 3. SANITATION PROMOTION APPROACH

Since October 2019, the Ministry of Water, Sanitation and Hygiene has been implementing the «Madagasikara Madio Program», which aims to achieve open defecation (ODF) status throughout Madagascar. By the end of 2023, the Ministry has set itself the target of 90% of Malagasy people no longer defecating in the open air and practicing handwashing with soap, and 55% having access to basic sanitation services. To contribute to these objectives, RANO WASH has implemented several sanitation promotion activities, enabling 316,206 people to gain access to improved non-shared toilets and 5,138 communities and 57 communes to achieve ODF status. The following resources provide details of each approach used.

3.1. Community-Led Total Sanitation (CLTS)



The RANO WASH project's sanitation and ATPC strategy 🗈



Training of ATPC facilitators: Learner's booklet



Training of ATPC facilitators: Trainer's document

#### 3.2. Commune ODF



Commune ODF learning brief



Commune ODF learning brief



#### 3.3. Support for local masons



Haitao Kabone guide 🚾

#### 3.4. Development of a market-based sanitation model with iDE



Final report of iDE's preliminary study on market-based sanitation in Madagascar 🗊



Poster for the exhibition of Kabone Mandamina toilet models 🐨



Restitution on market-based sanitation in Lokomby



Final report on the prototyping and testing by iDE 🚯



Kabone Mandamina toilet sales guide for use by sales agents (pitch deck) 🐨



Model 01 of flyer for the sale of Kabone Mandamina toilets 🐨



Model 02 of flyer for the sale of Kabone Mandamina toilets 🐨



#### 3.5. Faecal sludge management



Sample tender documents (DAO) for the implementation of a sludge management r

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Contract template for a management and operation of the collection and treatment system for sewage sludge



Model business plan for a sludge management service drain 🕫



Study and revitalization of a sewage sludge management service in Madagascar (Avant-Detailed Project) 🚯

# 4. WORKING WITH VILLAGE SAVINGS AND LOAN ASSOCIATIONS (VSLA)

A village savings and loan association (VSLA) is a group of 15 to 25 people who save together and make small loans from these savings. They constitute social and financial capital for rural households. RANO WASH has supported VSLAs to improve the incomes of rural households, thereby facilitating their access to quality WASH services. In addition, in its support for the professionalization of small private operators, RANO WASH also focuses on the potential of these AVEC groups or their members to later become private providers of WASH services, thus contributing to the sustainability and availability of WASH services. To find out more about the project's activities with AVEC, the following resources are available:

#### 4.1. Strategy and research



Strategy for support and collaboration with AVEC to improve access to and use of WASH services and products



Case study : Contribution of AVEC to the WASH sector in Madagascar



Capitalizing on the RANO HP project: AVEC workbook





The Agent Villageois model, CARE International's experiences and lessons learned on financial inclusion for the marginalized (

### 4.2. Setting up savings groups or VSLA



A simple guide including the principles to be respected when setting up AVEC



Video : How Village Savings and Credit Associations work Credit 🚯



Fundamentals of VSLA, by CARE

4.3. Collaboration with the Réseau des Promoteurs des Groupes d'Epargne à Madagascar (RPGEM) (Network of Savings Group Promoters in Madagascar)



Presentation on Quality Guidelines for Savings Group Programs, by RPGEM 10



VOAMAMI group quality presentation 🐨

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Charter for the collaboration and coordination of promoters, draft version 🗈



#### 4.4. Competition on the use of WASH services with AVEC



ToRs VSLA Competition 2019



Agent relais badge 🚾



VSLA model 3 competition poster 🐨

#### 4.5. Financial education for AVEC



ToRs for Training of Trainers in Education financial 🚯



Implementation strategy VSLA 2021 competition



VSLA contest poster model I



AV/PSP certificate



VSLA model 2 competition poster



Advice card in financial education 🚾



Financial Education Training, Learner's Booklet 🚾





Financial education training, Trainer's document **r** 

# 5. SUPPORT FOR HEALTH FACILITIES AND SCHOOLS TO IMPROVE ACCESS TO WASH SERVICES

The RANO WASH project also intervenes at the level of health facilities and schools to have a broader reach in its behavior change activities. In terms of institutional support, the project has ensured that the institutions it supports: (1) have the funds to ensure the continuity of water, sanitation and hygiene services for users, in line with basic standards, (2) have a plan for the operation and maintenance of water, sanitation and hygiene infrastructures, (3) have visible visual cues (nudges) in the form of billboards, signs, drawings, paintings, pictograms or other signs made with materials which remind and facilitate the proper use of infrastructures and hygiene practices by staff and users. The activities carried out were inspired by the Amie de WASH approach, and were carried out with the Ministry of Public Health for health facilities, and the Ministry of National Education for schools. The following resources were used by the project.

#### 5.1. National guides



Ministry of Public Health, Environmental Health Department :Trainer's Guide -Community Agent 🚯



Ministère de la Santé Publique, Service Santé Environnement: Guide du trainer- Health agent 🚯



Ministry of Public Health, Environmental Health Department :Trainer's guide-Comité hygiene





National guide to the WASHfriendly school approach



National guide to the Formation Sanitaire Amie de WASH 🚯

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JMP: monitoring the scale of WASH services at local level health facilities 🗈



JMP: monitoring the scale of WASH services at local level schools 🗈

5.2. Strategy and activities implemented by the RANO WASH project



RANO WASH training sessions washrooms



Criteria for becoming a WASH Friendly Institution, as of 2019 🚯



Intervention process RANO WASH Friendly School WASH IN



Costing model for the upkeep and maintenance of WASH services at local level institutions @



List of institutions supported by the RANO WASH project



A practical guide for field workers to support schools and health centers @



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Facilitation guide for the selfdiagnosis of institutions on their WASH services 😱

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Training in municipal project management: Session plan on the roles and responsibilities of Communes in schools and health facilities



A practical guide for Communes on how to support schools and local authorities. health facilities @

#### 5.3. Using nudges in institutions



Environmental study report for construction activities and nudges at institutional level



Guide pratique pour la réalisation de nudges au niveau des écoles et des formations sanitaires **G** 



Implementation presentation with models for implementing nudges at school and community level health facilities 🚯



Guide to implementing nudges in schools and health facilities 🚯



Model I nudges for a sanitary block



Model 2 nudges for a sanitary block



# **GENDER AND SOCIAL INCLUSION**

RANO WASH's gender strategy is based on CARE International's unified framework for empowering women and promoting gender equality. With three main components: structural agency, through the development of confidence, self-esteem, knowledge and skills, RANO WASH has provided various training courses for women and young people and all other categories of people so that they can take part in consultation and decision-making bodies, and in the supply of WASH services.

Secondly, the strengthening of power relations, through the development of networking, and networking developed as the link between women and young entrepreneurs with financial institutions and structures working together to improve control and access to WASH services.

And the last axis is the transformation of social structures and norms, through reflections conducted at community and entity level. Tools such as the involvement of men and advocacy tools have been used to facilitate reflection and help communities transform the social norms that prevent certain categories of people from enjoying their rights.





# I. GENDER MAINSTREAMING AND SOCIAL INCLUSION STRATEGY

Based on the results of the gender analysis, the project has developed its gender mainstreaming strategy to change harmful gender norms, roles and relationships. It aims to guide the project in its interventions in terms of approach and reinforcement of activities, with a view to a greater and sustainable impact at the level of women, men, girls and boys, people with disabilities, and different social strata on access to and control of WASH services by promoting gender equality.



Gender Mainstreaming and Social Inclusion Strategy for the RANO WASH project 🗈



Gender checklist MG

### 2. GENDER ANALYSIS

The project carried out gender analyses in 2018 and during the COVID-19 pandemic to identify the issues involved in gender inequalities and examine how gender-based power relations lead to discrimination, subordination and exclusion, particularly when they affect other areas of marginalization or inequality due to age, social class, ethnicity, disability, marital status, sexuality, etc. They identified gaps that need to be filled.

and opportunities to promote gender equality.



Gender analysis by RANO WASH 🗈



Rapid gender analysis within the framework of COVID-19 in Madagascar 🗈



# 3. GENDER MAPPING OF PLAYERS

Gender mapping provided the project team and partners with snapshots to better understand the composition of the various institutions: the number of women and men, and their age categories. This data has helped the project to improve its strategies for finding ways of giving a voice and building the capacities of those categories of people who are less listened to or considered at the level of these institutions.



Gender mapping of the project team 🗈



Gender mapping of mayors in project communities RANO WASH (1)



Gender mapping of Fokontany chiefs 🚯

# 4. GENDER MARKER

The Gender marker is a self-assessment tool for program quality and learning to measure gender mainstreaming in CARE's Gender Continuum programs, from harmful to transformative. At mid-term and at the end of the RANO WASH project, project staff and partners together evaluated gender mainstreaming through the Gender marker in order to learn lessons and improve and sustain more effective gender mainstreaming programming.



Self-evaluation of gender mainstreaming mid-way through the project



Self-evaluation of gender mainstreaming at the end of the project 🗊

# 5. TRANSFORMATIVE APPROACHES TO GENDER

RANO WASH is a project that aims to transform gender roles, norms and relations.

harmful. The project adopted several transformative approaches to achieve these changes.

5.1. People Engagement» approach




Training on the «People Engagement» approach Trainer's manual



Cere & Transaction

Approach training «Human commitment Learner document 🐨

Men involved in the WASH sector



Men and boys models in the WASH sector 🗈



Lessons learned on men's involvement in the WASH sector

#### 5.2. «Women leaders» approach



Lessons learned from the advocacy session of women leaders in the WASH sector 🚯



Challenges faced by women Leaders and their solutions 🚯

#### 5.3. Implementing the «Social Analysis and Action» approach



Approach training «Social Analysis and Action» Training Manual 🖪



Approach training «Social Analysis and Action» Learner's document 🚾



#### 5.4. Youth and women's entrepreneurship



Case study - Youth entrepreneurship in the WASH sector in Madagascar 🗈



Youth Entrepreneurship Training Curriculum WASH operators 🚯



Guide for youth entrepreneurship trainers WASH operators fr



Entrepreneurship Training for Young WASH Operators -Document Apprenant **G** 



Final evaluation of the young WASH operators fr

## 6. INCLUSIVE INFRASTRUCTURES

RANO WASH has mobilized stakeholders to improve existing tools for inclusive WASH infrastructure, taking into account feedback from users in the communes where it operates. The models discussed concern the technical design plan and the types of materials and equipment best suited to the specific needs of users.



Minimum requirements for WASH infrastructure inclusive



# 7. PROMOTING MENSTRUAL HYGIENE

Gender analysis at the start of the project confirmed the difficulties faced by women and girls during menstruation. RANO WASH considered in its gender strategy and its strategy of menstrual hygiene to support women and girls in living a healthy life.

their menstruation.



Document Behavior change strategy 🗈



Women's empowerment and girls for Menstrual Hygiene 🚯



Guide for the production of washable masks and sanitary towels



Practical guide for local promoters 🚾



Self-adhesive Grow-Up Sticker



Certificate for the Promoter local Model 🚾



Follow-up sheet for households supported by the local promoter



Facilitation guide to help households



Practical guide to implementing the Grow-up sticker approach 🗈





Grow-Up Sticker 🚯



Training local promoters to implement the Grow-Up Sticker approach: Learner's booklet



Training local promoters to implement the Growapproach Up Sticker:Trainer's document 😨



Hygiene poster Menstrual 🚾





## MONITORING, EVALUATION, ACCOUNTABILITY AND PROJECT LEARNING

The Monitoring, Evaluation, Accountability and Learning (or MEAL) plan is a performance management tool for planning, managing and documenting how performance data is collected and used, and more generally for tracking progress during implementation. RANO WASH is committed to providing the following information to USAID and its partners. The project strives to ensure that it measures adequate impact of work related to project financing from various assignments.

The overall aim of RANO WASH's Monitoring, Evaluation, Accountability and Learning (MEAL) system is to measure, analyze, interpret and report on progress and achievements, so that all levels of the program have access to accurate and useful information. The project's MEAL system has ensured the monitoring, evaluation, reporting and capitalization of results in a way that is scalable and adapted to the project's contexts.





### I. OPERATIONAL MANUAL MEAL

The manual is intended for all RANO WASH project staff at national, regional, district and communal level. The documents included in this section present key concepts, simple and clear procedures for M&E activities, provide key tools to be used by implementing partners, give examples of some key M&E tools. They also focus on the MEAL procedures to be followed by RANO WASH stakeholders, as well as the roles and responsibilities, timetables and approach to be implemented.



Monitoring, Evaluation, Accountability and Learning Plan 🗊

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Monitoring, Evaluation, Accountability and Learning Operational Manual 🚯

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Transition and exit strategy reporting



Performance Indicator Reference Sheets (PIRS) 🗈

## 2. TRACKING SYSTEM

Monitoring is a continuous process of collecting and analyzing information to compare the extent to which a project, program or policy is being implemented against expectations. The aim of monitoring is to provide managers and key stakeholders with early feedback and indications of progress or lack of progress in the achievement of expected results. It involves collecting and analyzing data on implementation processes, strategies and results, and recommending corrective actions (IFRCS, 2007). The RANO WASH project has fed its monitoring information through routine data collection and annual surveys. The methods and frequency of data collection are defined in the reference sheets for each indicator.





Branded Poverty Assessment Tool « Grille de notation de la pauvreté » Madagascar



Terms of reference for the annual survey for fiscal year 2022 🗈



Guide to filling in application forms CommCare



Steps to access and use the DHIS 2 account 🐨



SMILER workshop ToRs 2018 🕞

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SMILER workshop report 2018



Note technique sur le comptage des bénéficiaires eau 🗈



Counting methodology of beneficiaries by roof

# 3. DATABASE MANAGEMENT, ICT4D AND SIG

RANO WASH uses new technologies for its monitoring and evaluation system. An appropriate information system to meet user needs has been developed using ICT4D solutions. This includes the implementation of a protocol for the use of tablets and of servers by partners to collect, synchronize and upload data on project activities. This also includes a schedule for data regularization and capacity building.



Data collection and feedback from project 🚯



CommCare data export process using the Data Export tool Tool or DET 🚯

CommCare	
GUIDE	
D'EXTRACTION ET DE	Avar les Supervisions de core et le responsables MSH
VALIDATION DE	
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Data extraction and validation guide 🚯



### 4. **PROJECT ASSESSMENT**

Evaluation is the systematic and objective analysis of an ongoing or completed project. Evaluation determines relevance and achievement of objectives, efficiency, effectiveness, impact and sustainability. An evaluation must provide credible and useful information, enabling lessons learned to be integrated. The RANO WASH project has carried out three types of evaluation: initial, mid-term and final. You can find out more about the evaluations carried out as part of the project in the documents below.

4.1. Initial assessment



Terms of reference for the baseline study and WASH infrastructure inventory for the RANO project WASH



Initial assessment report (Amoron'i Mania, Haute Matsiatra and Vakinankatra) 🚯

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Initial assessment report (Atsinanana, Alaotra Mangoro, Vatovavy Fitovinany)

#### 4.2. Mid-term evaluation



Mid-Term Review Report



Mid-term performance evaluation report by WASHPals 🗈

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Post-evaluation action plan 🗈

#### 4.3. Final assessment



Terms of reference for the final evaluation 🗈



## 5. **REDEVABILITY**

According to the Humanitarian Accountability Partnership (HAP), accountability is the responsible exercise of power. Accountability refers to the right of all people to demand accountability for actions that concern them, or for decision-making. An entity is accountable when it systematically balances and responds to the needs of all stakeholders in decision-making, and ensures that these stakeholders, including the most marginalized and vulnerable, play an active role in the decision-making processes that affect them. To ensure its accountability to stakeholders, RANO WASH has set up the Green Line.

Antso



Mini-guide GREEN LINE RANO WASH 🖪

# 6. LEARNING

Learning is about creating a culture and processes that enable intentional thinking. The aim of learning is to make smarter decisions. RANO WASH has set up learning plans and carried out several capitalization and sharing events to disseminate its lessons learned. These learning activities and sharing sessions have been carried out at regional, national and global levels.

Green Line



Terms of reference for the Capitalization Seminar Sept 2022 🚯



Terms of reference for a series of webinars to disseminate RANO resource documents WASH



Terms of reference for the mid-term review of the project 🖪



Webinar-Women agency and leadership for gender equality 🗈



posterGreen Line Protocol

RANO WASH FR 🖪

Terms of reference for the scoping workshop on learning and techniques capitalization ALMA



Presentation of capitalization seminar - Good practices for access to WASH services and products inclusive





Webinar-Promotion of menstrual hygiene



Webinar-Supporting institutions to make their services sustainable EAH (B)



Webinar-Strategie de changement de holistic EAH behavior 🚯



Webinar-Water coverage strategy potable



Webinar-Public-Private Partnership for Water Services potable



Webinar-Gender mainstreaming strategy in the WASH sector 🖪



Webinar-Environmentallyfriendly and sustainable WASH infrastructures in the face of climatic hazards (B)



Webinar-Sanitation model based on the market 🖪



Presentation All Systems Go Africa\_Genre



Webinar-Study and revitalization of the vacuum sludge management service in Madagascar 🚯



Webinar-Dynamics of the MEAL system in the project RANO WASH



Presentation All Systems Go Africa\_Finance Gaps







Presentation All Systems Go Africa\_PPP Madagascar

Webinar on the Grow-Up Sticker approach held in September 2020

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Questions and answers during and after the Grow-Up Sticker webinar in September 2020

